

PUBLIC SERVICES



A COLLABORATIVE APPROACH FOR PLANNING & GROWTH

Public facilities and services are essential throughout the City and are permitted in all ten Charlotte Place Types. As Charlotte-Mecklenburg continues to grow and develop, timely planning and coordination of public facilities and services is essential to maintaining the high quality of life that residents expect.

The Community Area Planning process involved key public service providers, including water and sewer, stormwater, police, fire, parks, and schools, to ensure all agencies had access to consistent growth projections and understood how growth would be distributed across the City, as outlined in the Charlotte Future 2040 Policy Map. By utilizing a shared data set, providers can identify high-growth areas and align their system planning to meet future demands. This collaborative approach enables each provider to maintain existing public facilities and effectively plan for future needs.

KEY SERVICE DEPARTMENTS

GENERAL SERVICES	CHARLOTTE-MECKLENBURG POLICE	CHARLOTTE FIRE DEPARTMENT	CHARLOTTE-MECKLENBURG STORM WATER SERVICES	CHARLOTTE WATER	CHARLOTTE-MECKLENBURG SCHOOLS
<p>The Charlotte Department of General Services delivers a broad set of services to residents and other municipal agencies, including procurement, project and asset management, and sustainability for city-built infrastructure. The Department's goal is to help build a better community for everyone who lives and works in Charlotte.</p> <p>Learn more at: https://www.charlottenc.gov/City-Government/Departments/General-Services</p>	<p>The goal of the Charlotte-Mecklenburg Police Department is to make Charlotte one of the safest large cities in America, through continually advancing strategies that prevent crime. The Department recognizes that community safety is a shared responsibility and is committed to working in partnership with neighborhood residents, business owners, and local, state, and federal agencies to reduce crime and increase safety.</p> <p>Learn more at: https://www.charlottenc.gov/City-Government/Departments/General-Services</p>	<p>The Charlotte Fire Department delivers fire suppression, emergency medical services, technical rescue, hazardous materials mitigation, fire prevention, domestic preparedness, safety education, and fire investigating programs. These services are provided from 43 stations around the city.</p> <p>Learn more at: https://www.charlottenc.gov/Public-Safety/Fire-Department</p>	<p>This joint utility for the City of Charlotte and greater Mecklenburg County provides innovative and award-winning programs and projects for comprehensive stormwater services. The collaborative municipal/county agency protects and improves surface water quality, assesses flood risk and implements flood mitigation projects, assesses and improves storm drainage infrastructure, implements and enforces regulations that support community growth, and engages with volunteers and community members.</p> <p>Learn more at: https://www.charlottenc.gov/Services/Stormwater</p>	<p>Charlotte Water is a public water and wastewater utility, serving more than a million customers in the City of Charlotte and greater Mecklenburg County. This agency manages public infrastructure and facilities to ensure that all residents have reliable and safe drinking water and that waste is properly treated for health and safety.</p> <p>Learn more at: https://www.charlottenc.gov/water/Home</p>	<p>The Charlotte-Mecklenburg Schools (CMS) District provides high quality public K-12 education for more than 140,000 students across Charlotte and greater Mecklenburg County. CMS strives to create innovative, inclusive, and student-centered environments that support the development of independent learners.</p> <p>Learn more at: https://www.cmsk12.org/Domain/100</p>

